

The Solutions Network

Rochester, New York

Utility Privatization Update

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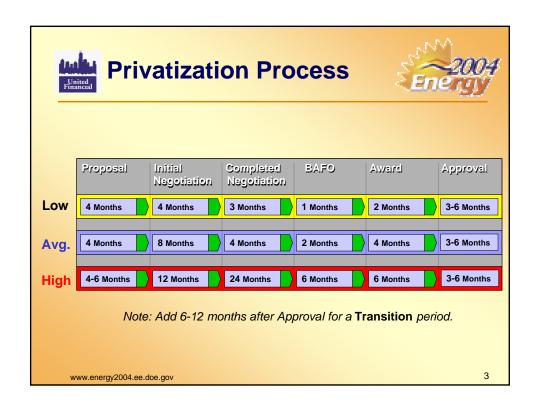
Utility Privatization Process



- Choose a Team Leader
- Choose Team Members
- Choose a Consultant
- Prepare the RFP Response
- Get Mgt. Approval of RFP Response
- Go Back to Regular Jobs

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Improvement Suggestions



- More Face to Face Communication
- Provide Regular Status Updates
- Resolve CAS Issues
- Set Realistic Deadlines
- Better Training for Staff and Consultants
- Convene Meeting to ID and Resolve Technical Issues
- Case Studies What Works and Does Not Work?

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